



PortaGig Quickstart

The PortaGig is a bus-powered hard drive. With its tiny enclosure, it's small enough to fit into a pocket, and powerful enough to support high track-count audio sessions. With FireWire 400 and USB 2.0 interfaces, PortaGig is compatible with Mac, Windows and Linux systems supporting FireWire or USB. Designed with a fanless, light aluminum enclosure, it allows you to work on the road easily and reliably. If bus power is not available or is insufficient, you can use the optional power supply.

Features at a Glance

- **Interfaces:**
FireWire 400 (6-pin) USB 2.0 / 1.1 (B)
- **Includes:** FireWire 400 cable (6-pin to 6-pin), USB 2.0 cable, leather sleeve,
- **Warranty:** 1 Year



Compatibility

- **Mac OS**
FireWire 400 requires OS 8.6 or later
USB 2.0 requires OS 10.1 or later; USB 1.1 requires OS 8.6 or later
- **Windows**
FireWire 400 and USB 2.0 / 1.1 require Windows 98SE/ME/2000/XP

Frequently Asked Questions

Q: Do I need any drivers to use the PortaGig?

No drivers are required for FireWire on Mac or Windows. No drivers are required for USB on Mac OS or Windows XP/2000. A driver is required for USB on Windows 98/SE, and is available for download from www.glyphtech.com. Look under in the support/downloads section of the web site.

Q: How do I connect the PortaGig to my FireWire equipped computer?

Either of two ways: 1) Connect the FireWire port on the drive to a FireWire 400 port on your computer using a standard 6-pin to 6-pin FireWire 400 cable. Or 2) Connect the FireWire port on the drive to a FireWire 800 port on your computer using a 9-pin to 6-pin Bilingual cable (contact Glyph support for details).

Q: How do I connect the PortaGig to my USB equipped computer?

Use the supplied USB 2.0 cable. The cable has a B connector on the drive end. The other end plugs into either a USB 2.0 or USB 1.1 port on your computer. Performance on a USB 1.1 port will be far less than on a 2.0 port; use (or obtain) a USB 2.0 port on your computer for best performance.

Q: I'm still running Mac OS 9 or Win/ME. Can I still use the PortaGig?

Yes. You can connect the FireWire port on the drive to your Mac OS 8.6/9 or Windows 98SE/ME computer. Or you can use the USB port on the netDrives if your computer has a USB port. For USB with Windows 98SE/ME

you will need to install the appropriate driver downloadable from www.glyphtech.com. Look under in the support/downloads section of the web site.

Q: My Windows computer doesn't show the drive in My Computer. What's up?

The default format on the PortaGig is for the Macintosh, and Windows doesn't recognize it. Once you have connected the PortaGig to your Windows PC, you have to re-initialize it for use with Windows. For Windows XP and 2000, that's going to be NTFS format; for Win98/SE, that will be FAT32 format (Windows XP and 2000 can also read FAT32). Detailed instructions for re-initializing your drive are on the Glyph website, or you may choose to follow the quick Windows XP formatting directions below:

- Click on the Start Menu and choose "Settings" and then choose "Control Panel".
- From the Control Panel list choose "Administrative Tools" and then choose "Computer Management".
- Under "Storage" click on "Disk Management" and your drives should appear in the window.
- If the Wizard comes up, click cancel.
- Choose your Glyph drive, right-click on it and choose "Initialize" or "New Partition". If you want to delete the current Windows partition, choose "Delete Partition" here first.
- The Wizard should pop up again, choose "Primary Partition".
- Next choose the partition size. Select the maximum if you only want one partition.
- Click "Next" and assign the drive letter, then click "Next" again.
- If you're primarily using Windows XP/2000, then leave NTFS as the File system. Use FAT32 for Windows 98SE/ME.
- Click "Perform a quick format", and give the volume a new label in the "Volume label" field. Then click "Next" and "Finish".
- Your drive will then format and will show under "My Computer" ready for use.

Q: My Macintosh OS X computer shows the drive on the Desktop but it says I can't write to it. What's up?

If you have formatted the PortaGig for Windows (NTFS), Mac OS X will recognize it as an NTFS drive, but can only read from it – it can't write to it. Once you have connected the PortaGig to your Mac OS X computer, you should re-initialize it for use with Macintosh. Instructions for re-initializing your drive are on the Glyph website.

Q: My Macintosh OS 8 or 9 computer says I have to re-initialize the drive. What's up?

If you have formatted the PortaGig for Windows (NTFS), your Mac OS 8 and 9 computer won't recognize it. Once you have connected the PortaGig to your Mac OS computer, you should re-initialize it for use with Macintosh. Instructions for re-initializing your drive are on the Glyph website.

For more information....

Be sure to check out the Glyph website at www.glyphtech.com. There is more information posted on the site concerning FireWire and USB, as well as information about the rest of Glyph's product line.

Glyph Technologies
227 Cherry St.
Ithaca, New York 14850
Sales: 800.335.0345
Fax: 607.275.9464
Tech Support: 607.275.0154
www.glyphtech.com
sales@glyphtech.com

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